

ACES Notification – July 16, 2003

Regarding "Agency Errors" with the message:

"Unhandled Exception in Persistence layer -->

POEN_AcctEnrollment.read(BQEN_AcctEnrollment_AcctId,BVEN_AcctEnrollment)
method. Critical probl... Contact Support Desk."

No action on your part is necessary to fix the "Agency Error" transactions with this message.

Temporary system problems occurred with some ACES transactions processed the afternoon of 7/14/2003. We have resubmitted these transactions, and they will all be corrected by the morning of 7/17/2003.

Please continue to correct "Agency Error" transactions with any *other* error messages.

If you have any questions regarding this notification, please contact the CalPERS Employer Contact Center at 888-CalPERS (225-7377). Thank you.